

FACT SHEET

Vienna's Expat Center

The service center, equipped according to state-of-the-art European standards, serves as the first contact point for international employees such as managers, entrepreneurs, researchers, scientists and diplomats. Expatriates and their dependents are given all the initial information they need in line with the “one-stop-shop” principle.

What does the Expat Center offer?

It provides individual and customized advisory services to expatriates on all issues of daily life, organizes workshops and events and assists them in taking the first required steps to getting settled in their new city of residence. The Expat Center is the central service hub whose mission is to help organise the start, life and work of expats in Vienna as efficiently, pleasantly and profitably as possible.

As the center’s welcoming brochure puts it: “The priority is on customised consulting and support. A further focus is establishing links to the Viennese population and the expat community itself. Last but not least, in the way it is set up, the Expat Center acts as a unique, multifunctional and large Viennese living room with many surprising effects. We offer a variety of activities to expatriates and their families designed to make them feel at home in Vienna from the very first day.”

Examples of expat activities

- >Information events on current issues
- >Consultation with experts
- >Welcome events
- >Activities especially tailored to women, men and children
- >Organisation of excursions and sporting events
- >courses and workshops

The center is provided by the City of Vienna and combines its operations with the Vienna Business Agency.

As the home to 18 international organisations, including UNO, OPEC, IAEA, and the headquarters to about 200 international companies, Vienna offers a business interface in the heart of Europe and serves 43 eastern European destinations with more than 560 flights each week.

The center is located in Schmerlingplatz in the 1st District not far from the Rathaus.

As the center’s publicity brochure puts it: the centre aims to be a central contact point regardless of whether you are in Vienna for the first time or have any experience residing abroad or happen to be preparing for your first major venture. It provides consulting support and assistance on all issues related to your professional and private start in our city.



OzCon President Brett Bayly (right) with Mag Friedrich Bruckner

Mr Bruckner, who has Irish background, believes

the center is long overdue. For too long companies were invited to Vienna, but there had been little support for their employees and families.

“People who arrive and have to deal with legal documents all written in German no longer need to panic,” he said. “They can bring the documents to us and we will translate them. We don’t know all the answers, but we can put you in touch with people who are experts.”

The free advice can range from finding either short term or long term accommodation, child care, a kindergarten, suitable schools or universities, even a sports club, crisis intervention or advice on legal and tax matters.

Mr Bruckner and staff have been busy preparing detailed Fact Sheets in English or bilingually English/German. The list of topics so far is:

Job search

International book stores

International schools

Universities with non-German courses

International sports clubs

Costumes and formal wear rentals and sales (for Fasching, balls, weddings etc.)

Short overview of taxes

Driving in Vienna

Living (descriptions of districts, types of accommodation available)

List of serviced and furnished apartments

You can ask for a copy of any of these from the centre. Mr Bruckner is working on factsheets about pre-school childcare and on important public administration contacts (MA 35, AMS, tax authorities etc).

HOW do we consult and assist you?

We see ourselves as a central information-and service platform offering...

- Advice on all questions related to moving to and living & working in Vienna
- Contacts to all major public institutions in the city
- Information material on taxes, residency-registration, employment ...
- Connections to experienced partners, e.g. lawyers, tax-consultants ...
- Workshops & events on expat-related topics
- Assistance in building networks for expats
- Continuous consulting and assistance in case of arising problem

HOW do you reach us?

Clients can contact the Expat Center ...

- personally Monday –Thursday 09:00 –16:00 and Friday 09:00 –12:00
- or outside these hours by appointment
- by phone: 01 / 4000 –87091
- by e-mail: info@expatcenter.at
- through our webpage www.expatcenter.at
- We consult in multiple languages
- All consulting is free, independent & anonymous (by request)

Examples of fact sheets (extracts):

FACTSHEET: KURZZEIT-WOHNEN / SERVICED APARTMENTS

Möbl. Kleinwohnungen mit Zusatz-Dienstleistungen / Furnished apartments with additional services

Bitte beachten Sie, dass Apartment-Anbieter in Wien keiner verpflichtenden Klassifizierung nach Sternen unterliegen. Sollte ein Anbieter sich freiwillig vom Wiener Tourismusverband klassifizieren haben lassen, ist die Bewertung in Sternen bei der jeweiligen Unterkunft angeführt, das Nicht-Vorhandensein einer Klassifizierung sollte jedoch nicht als Zeichen schlechter Qualität aufgefasst werden.

Please note that apartment rental businesses are not obliged to take part in a classification system by stars in Vienna. If an operator has taken part in the Vienna Tourist Board’s system voluntarily, we have noted the appointed classification with the respective companies, but it should not be seen as a sign of questionable quality if a company is not classified.

In alphabetischer Reihenfolge / by alphabetical order:

(about 40 companies/agencies are listed with the districts they are located in).

FACTSHEET: International Schools in Vienna (10 schools are listed). For example:

VIENNA INTERNATIONAL SCHOOL

Straße der Menschenrechte 1

1220 Vienna (22nd district)

Public transport: Underground line U1, stop „Kagran“

Tel: +43 1 2035595-0

Fax: +43 1 2030366

Web: www.vis.ac.at

Mail: info@vis.ac.at

Contact for admission: Ms Tina LACKNER / tlackner@vis.ac.at

Language of education English, founded 1978, 1400 students from approx. 100 nations, agegroups kindergarten + 6-18 years (primary & secondary school), students can either finish with an internationally recognized „IB – International Baccalaureate“ – degree and / or the Austrian “Matura”, is commonly seen as the „the UN’s school“, and gives preference in the admission process to children of employees of the UN or other International organizations, school-fee

approx. € 8.000-15.000.- / year + € 2.555.- admission fee.

THE AMERICAN INTERNATIONAL SCHOOL VIENNA

Salmansdorfer Straße 47

1190 Vienna (19th district)

Tel: +43 1 40132-0

Fax: +43 1 40132-5

Public transport: bus 35A, stop "Salmansdorf"

Web: www.ais.at

Mail: info@ais.at

Contact for admission: Ms Jennifer WALLNER /

j.wallner@ais.at

Language of education English, the school is following the principles of the US education system,

founded 1959, approx. 800 students from 60 nations,

approx. 50% US-Americans, age groups

kindergarten + 6-18 years (Primary & Secondary School),

students can either finish

with an internationally recognized „IB – International

Baccalaureate“ – degree and / or the

Austrian “Matura”, school fee approx. € 5.000 - 18.000.- /

year + € 4.770.- admission fee.

FACTSHEET: Driving a car in Vienna

General traffic rules:

- Like nearly everywhere in Europe, one drives on the right side of the road in Austria, consequently the driver sits on the left side in the car normally.

- Emergency service vehicles with flashing blue light-signals and maybe (but not necessarily) additional acoustic sirens / warning signals must generally be given right of way. A regulation implementing the formation of an organized passage-way for such vehicles in case of traffic jams on multi-lane roads is currently in preparation, but not yet legally established in Austria.

- From 01/11 to 15/04 of the consecutive year, all cars have to be fitted with winter- or all-season tires when using roads in snowy or icy conditions.

- Each car has to be equipped with a warning triangle, a valid first-aid kit and at least one reflective vest for emergency situations.

- Mandatory papers to carry with you while driving are the cars registration card (“Zulassungsschein”) and the drivers license (“Führerschein”), an insurance “green card” (a common standardized confirmation from your insurance company on the clients insured status, valid all over Europe) is recommendable but not mandatory.

- The usage of 3-point seatbelts for all car-passengers is mandatory, except for children under 14 years of age or 150 cm of height, (pls. see below for their details) and if the exemptions are specifically noted in the car’s registration paper (e.g. for veteran cars)

- Drivers and passengers of motorcycles have to wear a crash-protection helmet.

Traffic signs and signals:

The OSCE’s „Vienna Convention“ of 1968 regulates the design and usage of all traffic signs and signals within its European member states, in Vienna this falls under

the responsibility of the City Municipality Department 46 (Traffic Organization). The Austrian signals comply with the European models, for a list and pictures of the most important ones pls. see: www.alltravelaustria.com/Austria/Car_Rental/Road_Signs.htm

Speed limits

If not signposted in any other way, the usual speed limits in Austria are:

- Signposted residential streets: max. 30 km/h

- Regular roads within city- or village limits: max. 50 km/h,

- Motorways within city-or village limits: max. 80 km/h,

- Country roads outside city- or village-limits: max. 100 km/h

- Motorways outside city- or village limits: max. 130 km/h

Speed limits are controlled either stationary & signposted via systems of connected video cameras or single radar-controlled cameras or without warning via mobile handheld radar-controlled cameras operated by police-officers. The results of all systems are valid in front of Austrian courts, and differing from other European countries laws, it is NOT necessary for the drivers face to be visible on the picture.

Parking Schmerlingplatz 3, 1010 Vienna, Austria, T +43 1 4000-86949, F – 86188, info@expatcenter.at / www.expatcenter.at

- Vienna has an extensive network of public garages and parking lots, for an overview pls. see: www.parkeninwien.at/index.asp?menuID=1001 .

- In most parts of the center of Vienna (between the Danube river and the „Gürtel“-ringroad + the 20th and parts of the 15th district) a residential parking regulation applies, which means that only residents of these areas, who’s cars are labeled with a certain sticker, may park their cars there free of any other charges and for an unlimited amount of time. All other cars may only be parked for a maximum of 2 hours in such areas and have to display a prepaid parking-fee voucher. Such areas are signposted at all entry roads leading into them. For more information on parking in Vienna pls. see www.wien.gv.at/english/transportation/parking .

- Prepaid parking vouchers can be bought at tobacco-shops, from cigarette vending-machines or you can pay the fee from your cell phone via : www.handyparken.at (German only)

- If your car has been towed away due to a possible violation of the parking regulations, the fine can be paid (in cash or by bank- or credit card) and the car can be picked up again 24/7 from the below location in the city suburbs:

Magistratsabteilung 48, 11th district, Jedletzbergerstrasse 1, Tel: +43 1 76043

Fines

Compared to other European countries, traffic fines in

Vienna are at a medium level, here are a few examples: Exceeding a speed-limit on a motorway by less than 10 km/h would cost you € 20, by max. 20 km/h € 30, and by max. 30 km/h € 50, but faster driving will already result in a fine of minimum € 150.-, and a 14 day withdrawal of your driving license.

A simple parking ticket in Vienna costs € 21. - currently, but mind that in case of your vehicle being towed away by the city, the total costs might raise up to € 300.-.

Highway / Motorway fees / road-toll sticker

In 1997, Austria introduced a general charge for the usage of its highway and motorway system. Owners of all vehicles permitted to use highways and motorways now have to buy special toll-stickers and display them visibly on the car's windscreen, the correct positions are illustrated on the stickers.

There are separate stickers for motorcycles and for cars up to 3,5 tons, and they are available for 10 days, 2 months or one year, with the one-year sticker actually being already valid from 01/12 of the previous year until 31/01 of the following year, so for a total of 14 months. All details about these stickers and their prices can be found on the website of the highway-company ASFINAG: <http://www.asfinag.at/toll-stickers-and-rates>. The most common annual sticker for regular cars up to max. 3,5 tons will cost € 76,50 for 2011 and is available mainly from gas-stations, a complete list of all points of sale can be found at <http://www.asfinag.at/toll-sticker>.

Please keep the folia, from which you peel off the sticker before applying it to your windscreen, somewhere in the car or with your car-papers, you might need it again e.g. in case of breaking your windscreen to obtain a free replacement sticker.

Internationale Job-Suche in Wien / International job search in Vienna

Generelle Job-Suche / General Job search

Deutschkenntnisse zur Navigation teilweise erforderlich / *Knowledge of German might be required for navigation*

www.monster.at

www.stepstone.at

www.karriere.at

<http://www.experteer.at/>

<http://derstandard.at/anzeiger/derjob/SearchForm.aspx>

<http://karrieren.kurier.at/detailsuche.php>

<http://diepresse.com/home/karriere/index.do>

Spezielle Seiten für Internationale Bewerber / Special sites for international applicants:

Nur auf Englisch / *In English only:*

Anzeigen / *classifieds:*

http://www.virtualvienna.net/main/modules.php?name=NukeC30&op=ViewCatg&id_catg=29

Jobs bei den Vereinten Nationen in Wien / *jobs with the UN in Vienna:*

<http://www.unvienna.org/unov/en/job.html>

Generelle Diskussionen und Rat / *General discussions &*

advice

<http://www.ams.at/english.html>

<http://www.virtualvienna.net/career/>

<http://www.virtualvienna.net/main/modules.php?name=Forums&file=viewforum&f=5>

<http://www.vienna-expats.net/community-forums/viewforum.php/f,25/>

Deutschkenntnisse zur Navigation teilweise erforderlich / *Knowledge of German might be required for navigation:*

Arbeitsmarktservice Österreich &

Arbeitslosenunterstützung / *Public employment service & unemployment benefits:*

<http://www.ams.at/> / <http://www.ams.at/english.html>

EURES – Europäische Mobilität im Job / *EURES – European job mobility:*

<http://ec.europa.eu/eures/home.jsp?lang=de&langChanged=true/>

<http://ec.europa.eu/eures/home.jsp?lang=en&langChanged=true>

Jobs bei versch. Internationalen Organisation,

veröffentlicht durch das Außenministerium / *Jobs with various international organizations, posted by the minister of foreign affairs:*

<http://www.wienerzeitung.at/DesktopDefault.aspx?TabID=4122&Alias=amtsblatt>

Jobs in der EU-Administration / *EU-administration jobs:*

<http://www.wienerzeitung.at/DesktopDefault.aspx?TabID=4089&Alias=amtsblatt>

Speziell für Damen, nur in Englisch / *Especially for ladies, English only:*

Women's Career Network Vienna:

<http://www.wcnvienna.org/index.php>

American Women's Association:

<http://www.awavienna.com>

Geography & history

Vienna is a typical central European capital with approx. 1, 7 Million inhabitants living on approx. 400 km² of space, which expands over from its Northern to its Southern limits over a distance of approx. 22km and from East to West over approx. 30 km. Vienna is a very hilly town, which is proven by the difference in height between the lowest point of the city at the banks of the river Danube near the cities eastern limits with 151 meters above Adriatic sea level and the highest point within the town, the peak of the "Hermannskogel" - mountain with 542 meters.

Due to the circle of woodland enclosing Vienna nearly completely, and the huge green parks which can be found even near the inner city, one might get the impression that the town isn't populated very tightly.

Looking at its average population density of „only“ approx. 4.000.- inhabitants by km² (compared to e.g. Paris with nearly 25.000 people / km²) this might sound right, but if you look at the figures of certain districts, the impression will change significantly. In Vienna's currently very trendy 8th district (Josefstadt) for example, 22.000 inhabitants / square meter already live

together quite closely.

Today's splitting of the city into 23 municipal districts mainly results of its development throughout the centuries. The first human remains having been found in the city date back to the Paleolithic age, but one can only safely speak of the foundation of a real "city" from roman times onwards, precisely from the foundation of the roman army-camp "Vindobona" and its connected civilian town in the first century after Christ.

Since medieval times, the town has continuously grown to a classic, fortified city (which was built basically on the grounds today's 1st district is built) with a strong city wall, which extended along today's "Ringstraße"-road.

The suburbs beyond the city-walls (today's districts 2 – 9) were again encircled by a second, slightly smaller wall, the so-called „Linienwall“, which was approx. at the location of today's "Gürtel"-ring road. All areas beyond this last fortification and on the northern side of the Danube (today's districts 10 – 22) were independent villages until the 19th century, and many of them, like the wine-village of Grinzing in the 19th district even managed to at least partly preserve their rural charm until today. The last district to join Vienna was the 23rd district, "Liesing" in the very south of Vienna, which was only integrated into the city in 1938.

Vienna's districts – Where to live?

Your decision on one of the 23 districts of Vienna may depend upon a number of factors, therefore it is important to take enough time for this to stroll through Vienna's different neighborhoods and find the corner of the city you like the most.

Following below, we have tried to describe the features of the different areas to live in which you find in Vienna, to give you a little help for choosing the right place:

The 1st district – The inner city:

Vienna's historical center, with sights and famous buildings to be found on every corner and a hot-spot for visitors from all over the world. If you like the very lively atmosphere of the center of town, it is still possible to find absolutely unique buildings to live in, as well as all forms of representative living. But there is of course a different side to each medal: Disadvantages like high rents, hardly any free parking-space and a sometimes Schmerlingplatz 3, 1010 Vienna, Austria, T +43 1 4000-86949, F – 86188, info@expatcenter.at / www.expatcenter.at

poor infrastructure regarding e.g. shops for daily grocery needs have led to most Viennese considering the district the perfect place to have their office at, but not for living...

The 2nd district – „Leopoldstadt“:

Vienna's former Jewish quarter, only separated from the inner city by the Danube-canal, is seen as the ideal place of residence for sports enthusiast today, mainly due to its vast green areas such as the Prater, the green banks of

the Danube-canal and the nearby Danube Island. If you want to live only a stone-throw away from the urban business-centers as well as be able to start your daily 10k-run right in front of your house, this is the place to move to. This district also still has wide area of services for the Jewish community, which is fortunately growing again in our town, like Jewish schools and kosher shops, and with the „Karmeliterviertel“ (named after the „Karmelitermarkt“, a local food-market which can be found there) it also has one of Vienna's currently most trendy areas to move to !

The 3rd district - Landstraße:

Even with interesting tourist attractions like the „Belvedere“-palace, the „Hundertwasserhaus“-Museum and Vienna's Central bus-terminal, this district always meant more a working- than a living area for Vienna's expats. Around the central "Reisnerstrasse"-street, the majority of embassies and other international organizations has established its offices. Other points of possible interest for the international community might be the Russian-orthodox and the Polish catholic churches and the small but important group of specialized shops and service-offers for the expat-groups, which has established itself in the churches surroundings.

Districts 4 - 9 – Vienna's maybe most typical side:

This is the place where working and living mix most, and studying and going out melt into each other, here you will find Vienna most densely packed quarters as well as some of its still most trendy zones to live in such as the "Spittelberg" in the 7th and the "Freihausviertel" in the 4th district. Most buildings were erected during the time of the turn of the last century and the public traffic connections as well as the infrastructure for daily life can be considered very good. In the evening, and endless row of bars, restaurants and clubs are waiting to be discovered!

But it should not be forgotten that the price level for both renting or buying apartments in this area is still at an "acceptable" level, but keeps rising constantly, that the parking-situation even in mild words has to be described as chaotic and that this area, compared to other ones in this town, suffers from a significant lack of public green areas like e.g. parks, which might be the reason for it never having become a center of family life, but has more attracted young urban professionals or Vienna's "Bobo" scene, for more information on this please see:
http://en.wikipedia.org/wiki/Bobos_in_Paradise or
http://www.falter.at/print/F2004_26_1.php (German only)

Districts 10 – 17 and 20 – Colorful living beyond the Gürtel and the Danube-canal

Despite Vienna's „new“ parts north of the Danube these are the oldest and biggest residential areas of Vienna and as colorful as diverse in regards to their inhabitants, the building structure as well as the overall feeling

living there may give to you ! There is space for the “bourgeoisie” districts like Hietzing, where elderly upper-class ladies drink their afternoon coffee in the elegant Café Domayer near the Palace of Schönbrunn whilst enjoying a round of bridge as well as for areas like the quarters around the shopping streets of Thaliastrasse Schmerlingplatz and Ottakringerstrasse, which are today dominated by immigrants from Southeastern-Europe and their colorful shopping- and going out scene, where every success of e.g. the Croatian or Turkish national football team is still celebrated with spontaneous street-parties.

The costs for rent and general living are still relatively low compared to the rest of Vienna, the infrastructure, traffic- and parking situation is acceptable and the short distances to the Vienna woods around the city cover for a certain lack of green areas in the districts themselves. The more expensive areas such as the 13th and 14th district are often chosen by expats as their second place of residence in Vienna, when they have already lived here for some time, while the 15th, 16th and 20th district are ideal for all those searching an economic solution for their housing-needs while enjoying the lively, multicultural atmosphere of these areas!

Districts 18 – 19: Vienna’s upper class suburbs:

As a Viennese, if you can afford it you live in the “Cottage” (pronounced „Koteesch“ in the local dialect) - and if you cannot, you may still dream about it ...

Vienna’s former wine-producing suburbs like Neustift, Grinzing, Döbling or Nussdorf have, since the turn of the last century, slowly turned into the towns most elegant (and unfortunately also most expensive) residential districts. Here one can still see paid gardeners trimming the English lawn, or embassy chauffeurs waiting in front of the numerous big embassy-guesthouses and -villas to pick up their Excellencies and drive them to their offices in the 3rd or 22nd district. Even with the numerous upscale building projects in this area filling more and more empty spaces from year to year, the building structure is still relatively open. Many houses have their own garden, most apartments at least a balcony or terrace, and the next park or the Vienna Wood is never far away. The infrastructure is acceptable (or even good, if you have your own car) and there is always enough parking-space, which has made this area one of the top-areas, also for expats to live in, maybe also due to the „American International School“, which is located in the 19th district, the second largest international school after the “Vienna International School” in the 22nd district.

The negative side to all these wonderful aspects of living are high rents and property prices, a partly “very quiet” atmosphere of living, an evening entertainment scene which mainly consists of small wine-taverns and the fact that to get to work in some other part of the city or to get to a cultural event somewhere in the city center, you sometimes have to calculate travelling for an hour or more on public transport one-way...

Districts 21 to 23 – International flair and space to grow to the North and South

Some conservative Viennese may question, if these districts are really part of the “real” Vienna. But hard facts show that they are home to nearly a quarter of the Viennese population, who live here on nearly half of the city’s area. And most of them love living here and wouldn’t want to live anywhere else. Even if the city has erected some of its biggest public housing estates here, and the actually city center might be quite far off, many of the former rural villages such as Kaisermühlen, Essling, Süssenbrunn or Hirschsstetten managed to preserve its local charm. Rents and property prices are still affordable, the city is constantly working to improve the public transport connections by lengthening the underground routes to these suburbs, parking is normally no problem at all and shopping maniacs can find a number of big supermarkets, shopping centers and big furniture houses on every corner. Enjoying outdoor sports? The Danube Island with its 22 km of beaches, running tracks and bike-paths are ideal for all sports enthusiasts!

Where do the local expats meet? In the waiting line in front of the security check at the United Nations Center, at one of the many organized activities of the “Vienna International School”, which is located just next to the UN-Center in the 2nd district, or every Saturday morning on the parking-lot of a very popular Swedish furniture shop or during summer-weekends in the public barbecue areas along the Danube island!

Unless otherwise specified, all telephone numbers are in Vienna

Australian Connection (OzCon)

Website: www.ozcon.at

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brett_bayly@yahoo.com.au

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Susanna Martin-Murtinger

OZCON Account

Raiffeisenlandesbank Niederösterreich – Wien

BLZ 32000

Kontonummer (Account Number): 12.097.176

Membership Fee: €20

Australian Embassy

Mattiellstrasse 2-4, 1040 Vienna

Tel: 506740

www.australian-embassy.at

Other Associations

Austrian-Australian Society (OAG)

Hubert Heine, General Secretary

Tel: 0676 5003058; 9847328

Heine69at@yahoo.de

www.australia-austria.at

Useful Websites:

www.language-learning-advisor.com/learning-german.html

www.aussiehouseswap.com.au

www.wien.gv.at

www.nucolorvue.com.au

www.australien-lifestyle.de

www.australien-info.de

www.virtualvienna.net

www.ninemsn.com.au

www.kids-days.com/Wien/index_wien.html

www.expats.com

www.homesick.com.au

www.viennababiesclub.com

www.abc.net.au/vod/news/

www.australianaonline.com.au

www.news.com.au

www.expatriates.com

www.australia.gov.au

www.amadeus.net/home/dialing_codes/en/top.htm

www.austrain.vc

www.vienna-expats.at

www.aussiehouseswap.com.au

Austrian media in English:

Austrian Times, daily English news

www.austriantimes.at

The Vienna Review, monthly produced by Webster University www.viennareview.net

Ether magazine, monthly www.ethermagazine.at

Worldwide media guide www.mondotimes.com

Guided Walks

Places of Human Rights, Shadow of the Past

Schonberg and Freud

Roman Findings in Carnuntum and the National Park

More information visit: www.viennawalks.at

The Old City of Vienna

The Third Man

More information visit: www.wienguide.at

